

## Privacy notice

At The Floor Doctor, we are committed to maintaining the trust and confidence of our visitors to our web site. In particular, we want you to know that we are not in the business of selling, renting or trading email lists with other companies and businesses for marketing purposes.

In this Privacy Policy, we've provided information on when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

We collect personal information when you complete our contact form, phone us, write to us or email us. We use that information within our organisation for a number of reasons: to give you information you've asked us to tell you about; to contact you if we need to obtain or provide additional information; to check our records are right and to check every now and then that you're happy and satisfied with our service and periodically to send you news and product offers.

As part of our Contact Form, we collect personal information using a third party application called Jotform. The information is held by ourselves and also at Jotform, you can view the Jotform security policy at <https://www.jotform.com/security/>

You are entitled to view, amend, or delete the personal information that we hold. Email your request to us using our contact details below. Your data may be held for an unlimited time.

## Cookies

When someone visits our website we may use third party services that employ cookies, such as Google Analytics or another Statistics package, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone.

## Review

We review our Privacy policy from time to time and will post updates here. This policy was last updated on 23 April, 2018.

## Contact details

- Email: [info@thefloordoctor.co.uk](mailto:info@thefloordoctor.co.uk)
- Address: 17 Bilton Road, Rugby, CV22 7AG